Dispatcher Phoenix Use Case 13

# Business School Institution = Education Services =

#### **CUSTOMER PROFILE**

Local Business School Institution in South France with 20 - 99 employees

## **KM SALES**

BF Direct Sales

#### **CUSTOMER NEEDS**

Professors often ask their students to fill MCQ (=Multiple Choice Question Exams). All the MCQ are corrected & scored manually by each professor which takes a lot of time for professors. Customer was looking for a solution automating the MCQ verification & scoring.

#### **SOLUTIONS**

- > Dispatcher Phoenix Foundation Package with 5 bizhub MFPs
- > Bubble Grader for MCQ scoring process automation

### **KEY SUCCESS FACTORS**

- > Dispatcher Phoenix was the first solution seen by the customer, offering the solution the customer was looking for.
- > The only pre-requisite was to print & ask each student to use MCQ templates. The professor can use one of the MFPs to scan all the students responses (1 paper per student) and put the MCQ reference (with good answers) above the batch. Then the software provides a report containing a resume of all the answers.

# **ADDITIONAL INFORMATION**

Deployed workflow as illustrated below:







